

# ttsCORPORATE™

## FEATURES



### GENERAL | Embracing corporate business

SELF REGISTRATION	Agencies can self-register in the application in less than a minute. No setup costs and complex configuration processes involved.
PREMIUM MODEL	TTS Corporate offers free and paid content and features, which can be subscribed for the agency and/or companies (depending from the content/feature) allowing the agency to pay only for what is being used and actually enabling agencies to use the application for free.
MULTI-LANGUAGE	The application is prepared to support multiple languages. It is available in English and Spanish and other languages will be added soon. The language is automatically selected based on the user's browser preferred language.

### MULTI-PLATFORM | Web, smartphones and tablets

GRAPHICAL INTUITIVE WEB EXPERIENCE	With an intuitive web experience, it works with all modern web browsers allowing travel agents to work how and when suits them best. It doesn't require any software installation.
MOBILE APP	A mobile application offers the most relevant features for a traveler on the go.
SMARTPHONES & TABLETS	Designed to fit perfectly on smartphones and tablets.
IOS & ANDROID	Supports iOS and Android devices.

### CUSTOMIZATION

#### CUSTOMIZATION

TTS Corporate can be customized to your agency and your companies' needs through the subscription of the free and paid content and features to allow you to offer your companies a tool as settings-rich as each company needs, clear of unwanted functionality.

## CUSTOMIZATION | CONTENT: Multiple content and more to come

### TRAVELPORT GDS CORE FLIGHTS

Connects with your Travelport GDS, Apollo, Galileo or Worldspan, which distributes content from over 400 of the world's leading network airlines and low cost carriers, through a PCC/SID of your choice, to let you and your companies search and book among all network airlines' air content available for your agency.

GDS PROVISIONING	<p>To retrieve GDS Core, your agency needs to complete the GDS provisioning which requires the activation of the connection between TTS Corporate and your GDS, the insertion of same GDS related information like Mandatory Rule Name (if the PCC/SID you are using has one, you have to add it to the application otherwise the application will not be able to complete bookings), City GDS, ViewTrip White label (in case you have it), OW Faring activation (available only, if your country has access to this feature), management of credit cards types you accept from your clients to add as form of payment (FOP), and finally some agency details that are necessary to complete bookings with GDS segments (short name, general bookings phone and currency).</p> <p>This provisioning is shared between GDS Core Flights, GDS Core Hotels and GDS Core Rent-a-Car, so after completed for one of these contents it will be ready for the other referred contents. No need to repeat the process.</p>
SEND TO GDS QUEUES	<p>Set globally or per company, the booking and ticketing queues where you wish to send the reservations with GDS flight segments made at TTS Corporate.</p>
PAYMENT METHODS	<p>Define globally or per company, the payment methods you want to allow for GDS core flights.</p> <p>Supports: Offline Payment (cash, bank transfer, contract, etc.) and Credit Card.</p>
PREFERRED CARRIERS	<p>This section allows agencies to add, globally or per company, the carriers they wish to point out to their users as being their preferred ones. Excel file export is available.</p>
BLACKLISTED CARRIERS	<p>This section allows agencies to specify, globally or per company, the carriers they wish to exclude from the search results. Excel file export is available.</p>
FLIGHT FEES	<p>Supports Service Fee and XP.</p> <p>Fees are applicable per File Fare. Fees can be set globally or per company. All fees can be set by "Flight Type" (Domestic, International and Intercontinental), and can be defined for specific date ranges. The amount can be set as an absolute value and/or a percentage, which can be applicable to the fare amount or to the total price. Excel file export is available.</p>
CORPORATE IDs	<p>This section allows agency users to add their companies' Corporate IDs (Company's Identification Code) so they can be added to the GDS PNR. Excel file export is available.</p>

### TRAVELPORT GDS CORE HOTELS

Connects with your Travelport GDS, Apollo, Galileo or Worldspan, which distributes content from over 650.000 hotel properties worldwide, through a PCC/SID of your choice, to let you and your companies search and book the

hotels' content available for your agency.

GDS PROVISIONING	<p>To retrieve GDS Core, your agency needs to complete the GDS provisioning which requires the activation of the connection between TTS Corporate and your GDS, the insertion of same GDS related information like Mandatory Rule Name (if the PCC/SID you are using has one, you have to add it to the application otherwise the application will not be able to complete bookings), City GDS, ViewTrip White label (in case you have it), OW Faring activation (available only, if your country has access to this feature), management of credit cards types you accept from your clients to pay for GDS content, and finally some agency details that are necessary to complete bookings with GDS segments (short name, general bookings phone and currency).</p> <p>This provisioning is shared between GDS Core Flights, GDS Core Hotels and GDS Core Rent-a-Car, so after completed for one of these contents it will be ready for the other referred contents. No need to repeat the process.</p>
SEND TO GDS QUEUES	<p>Set globally or per company, the booking and ticketing queues where you wish to send the reservations with GDS hotel segments made at TTS Corporate.</p>
PAYMENT METHODS	<p>Define globally or per company, the payment methods you want to allow when the hotel requires prepayment, guarantee or deposit to complete booking.</p> <p>You can ask for the clients' credit card or use one of your agency's saved ones.</p>
PREFERRED HOTEL CHAINS	<p>This section allows agencies to add, globally or per company, the hotel chains they wish to point out to their users as being their preferred ones. Excel file export is available.</p>
BLACKLISTED HOTEL CHAINS	<p>This section allows agencies to specify, globally or per company, the hotel chains they wish to exclude from the search results. Excel file export is available.</p>
HOTEL FEES	<p>Supports Service Fee. Service Fees are applicable per room. Fees can be set globally or per company. Fees can be defined for specific date ranges. The amount can be set as an absolute value and/or a percentage, which can be applicable to the rate amount or to the total price.</p>

#### TRAVELPORT GDS CORE RENT-A-CAR

Connects with your Travelport GDS, Apollo, Galileo or Worldspan, which distributes content from over 35.000 car locations worldwide, through a PCC/SID of your choice, to let you and your companies search and book the rent-a-cars' content available for your agency.

GDS PROVISIONING	<p>To retrieve GDS Core, your agency needs to complete the GDS provisioning which requires the activation of the connection between TTS Corporate and your GDS, the insertion of same GDS related information like Mandatory Rule Name (if the PCC/SID you are using has one, you have to add it to the application otherwise the application will not be able to complete bookings), City GDS, ViewTrip White label (in case you have it), OW Faring activation (available only, if your country has access to this feature), management of credit cards types you accept from your clients to pay for GDS content, and finally some agency details that are necessary to complete bookings with GDS</p>
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segments (short name, general bookings phone and currency).

This provisioning is shared between GDS Core Flights, GDS Core Hotels and GDS Core Rent-a-Car, so after completed for one of these contents it will be ready for the other referred contents. No need to repeat the process.

SEND TO GDS QUEUES	Set, globally or per company, the booking and ticketing queues where you wish to send the reservations with GDS rent-a-car segments made at TTS Corporate.
PAYMENT METHODS	Define, globally or per company, the payment methods you want to allow when the rent-a-car supplier requires prepayment, guarantee or deposit to complete booking. You can ask for the clients' credit card or use one of your agency's saved ones.
PREFERRED RENT-A-CAR SUPPLIERS	This section allows agencies to add, globally or per company, the rent-a-car suppliers they wish to point out to their users as being their preferred ones. Excel file export is available.
BLACKLISTED RENT-A-CAR SUPPLIERS	This section allows agencies to specify, globally or per company, the rent-a-car suppliers they wish to exclude from the search results. Excel file export is available.
RENT-A-CAR FEES	Supports Service Fee. Service Fees are applicable per vehicle. Fees can be set globally or per company. Fees can be defined for specific date ranges. The amount can be set as an absolute value and/or a percentage, which can be applicable to the rate amount or to the total price.

#### TRAVELFUSION FLIGHTS ★

A leading travel content aggregator most known for its wide coverage of low cost carriers' offer, to let you and your companies search and book among their 220 low cost carrier and network carriers' air content available.

TRAVELFUSION PROVISIONING ★	To retrieve content and to complete bookings with Travelfusion segments, some agency details need to be completed like currency, agency short name, bookings phone and address, so if they haven't been completed yet, they will be requested for Travelfusion provisioning.
PASSIVE SEGMENTS ★	You can enable the creation of passive segments in your GDS for Travelfusion booked segments.
SEND TO GDS QUEUES ★	Set globally or per company, the booking queue where you wish to send the reservations with Travelfusion flight passive segments made at TTS Corporate.
PAYMENT METHODS ★	Define globally or per company, the payment methods you want to allow when the carrier requires prepayment, guarantee or deposit to complete booking. You can ask for the clients' credit card or use one of your agency's saved ones.



**PREFERRED CARRIERS** ★ This section allows agencies to add, globally or per company, the carriers they wish to point out to their users as being their preferred ones. Excel file export is available.

**BLACKLISTED CARRIERS** ★ This section allows agencies to add, globally or per company, the carriers they wish to exclude from the search results. Excel file export is available.

**FLIGHT FEES** ★ Supports Service Fee.  
Fees are applicable per journey type (One Way or Round Trip). All fees can be set by "Flight Type" (Domestic, International and Intercontinental), and can be set for specific date ranges. The amount can be set as an absolute value and/or a percentage, which can be applicable to the fare amount or to the total price. Excel file export is available.

**AGENCY CREDENTIALS** ★ If your agency has credentials to login in a carrier's systems (website or other commercial channel), you can add them to the application so they can be passed on through the search request to access any existent custom content.

## CUSTOMIZATION | FEATURES

### AGENCY BRANDING ★

Adapt TTS Corporate look and feel to your travel agency image, so that your clients can feel at home when managing their travel needs at TTS Corporate.

**AGENCY LOGO** ★ The agency can add its logo, which will appear in the application header replacing TTS Corporate's logo in the agency environment and in the companies' environment.

**CUSTOM COLOR** ★ Agencies can change TTS Corporate's main color to adapt the application to their look & feel. The agency color scheme will be applied to the agency environment and to the companies' environment.

### TRAVEL POLICIES ★

Travel policies let your companies define travel rules and approval workflows per user groups to ensure that autonomous booking continue to respect corporate travel policies.

**TRAVEL POLICIES** ★ Companies can define different travel policy logics to associate to user groups.

**IN-POLICY RULE** ★ "In-Policy" rule supports "Auto-Approval" and "Need Approval" options, which apply when the booking respects the associated travel policy. "Auto-approval" feature means that the booking is ready for ticketing after being made, "Need Approval" makes the booking wait for approval.

**OUT-OF-POLICY RULE** ★ "Out-of-Policy" rule supports "Hide", "Forbidden", "Need Approval", "Auto-Approval with warning" and "Auto-Approval" options which apply when the search results or the booking does not comply with the traveller's travel policy. If a trip is "Out-of-Policy, if "Hide" has been chosen, the search results considered Out-of-Policy will not be shown, when "Forbidden" has been selected, all search results appear but the ones considered

★ Paid content/feature/service

Out-of-Policy will not be available for selection, , when any of the other options has been selected all search results will be available for selection, and if that's the case they will be marked as Out-of-Policy, however if an Out-of-Policy price option is booked, "Need Approval" will only allow ticketing after the booking has been approved, "Auto-Approval with warning" and "Auto-Approval" allow ticketing immediately after the booking has been made and if "Auto-Approval with warning" applies it will trigger a notification email to the respective approver(s) letting them know that an Out-of-Policy booking has been made.

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#### APPROVAL WORKFLOW METHOD

- ★ Approval workflow supports "Parallel Approval" and "Sequential Approval" which will determine the sequence that the approval email request follows.  
If a traveller is subject to "Parallel Approval", the application will send the approval email request to all approvers at the same time.  
If a traveller is subject to "Sequential Approval", the approvers defined have an order and the application will only send an email to a subsequent approver after receiving the answer of the previous one and only if necessary according with what is set in minimum approvals.

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#### APPROVERS

- ★ Travel policies support several approvers.

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#### MINIMUM APPROVALS

- ★ Allows travel policy creators to set the minimum number of the approvals to consider a booking authorized. It's applicable to "Sequential" and "Parallel" workflow approvals and is particularly useful when a traveller just needs to receive a specific number of approvals for the booking to be considered authorized even if he has more approvers than that specific number (e.g. the traveller just needs 2 approvals but he has 5 approvers in his travel policy).

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#### AUTHORIZED BOOKINGS

- ★ It allows users to specify the bookings what the travelers are authorized to book.  
**Supports the following flight parameters:**  
Type of Journey, From Country, From City, To Country, To City, Carrier, Class and Up to amount per passenger.  
Up to amount can be set as a fixed amount or as a fixed or relative (%) tolerance towards cheapest search result.  
**Supports the following hotel parameters:**  
To Country, To City, Hotel chain and Up to amount per night.  
**Supports the following rent-a-car parameters:**  
Pick-up Country, Pick-up City, Supplier, Vehicle Category, Vehicle Class and Up to amount per day.

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#### USER GROUPS

- ★ Supports user groups' creation to which travel policies will be associated.

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#### REASON CODES

- ★ Companies can define reason codes, which users can add when making a booking that doesn't respect the associated travel policies (Out-of-Policy).  
Reason codes are added to the GDS PNR as a remark. And for seamless integration with travel agencies' systems, travel agencies can customize the reason code remarks' name and separator. Reason Codes are configured by company.

## GDS PRIVATE FARES ★

Private Fares allow you to include your own travel agency private fares and your companies' negotiated fares in search results whenever they are available.

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| AIR PRIVATE<br>FARES | ★ | Configure, globally or per company, the Air Private Fares you want to include in your clients' air search results.<br>Supports Airline Private Fares and Agency Private Fares including Corporate Account Code private fares.<br>- define the type of Air Private Fares you wish to include: Airline, Agency Selling Gross and Net fares;<br>- add Account Codes to include your clients' specific negotiated fares in their air search results;<br>- blacklist the Air Private Fares you want to exclude from your client's air search results based on a combination of (all or just some of the following parameters) Carrier, Origin/Destination, Fare Basis and Tour Code. |
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| HOTEL PRIVATE<br>FARES | ★ | Add yours and/or your companies' Multi-level Access Rate Codes to include Hotel Negotiated Rates in your clients' hotel search results. |
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| RENT-A-CAR<br>PRIVATE FARES | ★ | Add yours and/or your companies' Corporate Discount Numbers to include Rent-a-Car Negotiated Rates in your clients' rent-a-car search results. |
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## GDS BACKOFFICE INTEGRATION ★

Backoffice Integration includes the ability to generate and customize fields to better integrate information into your backoffice systems.

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| GDS MIR | ★ | Machineable Interface Record file created by your Travelport GDS, which you can use to integrate your bookings information into your backoffice systems. Only available for Apollo and Galileo. |
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| CUSTOM<br>REMARKS | ★ | Travel agencies can create custom remark fields globally and per company, either to request additional information to users at booking time (like cost center or other relevant information) or just to send fixed specific information to the booking. Custom remarks are added to the GDS PNR as remarks. Custom remarks are also included in the MIR file. |
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## OFFLINE REQUESTS ★

Allows companies to ask you for more complex travel journeys or additional services in a way that lets both parties, travel agents and companies, track all the requests made.

## ADDITIONAL USERS ★

By default, each company can have 50 active users for free. If a company needs to have more active users, you can subscribe one or more packs of 50, 250, 500 or 1000 additional users for that specific company. User-packs of different volumes can be combined with one another.

## REGIONS

A region can be a set of countries or cities/airports which you can use to ease the setup of Air Private Fares.

Regions can be used to easily specify Account Codes journey coverage or to blacklist certain Air Private Fares for specific journey searches. Regions will also be used in the future to allow for more customization for other settings like Fees.

## FLIGHT CONTENT SEARCH & RESULTS

BEST PRICE SEARCH	Best Price search is based on Best Buy searching method and presents the prices sorted by cheapest price.
ONE-WAY FARING	One Way Faring is an availability & fare search method that lets users combine different fare types and carriers in one itinerary and is available for domestic Australian, domestic New Zealand and Trans-Tasman flight searches which are mainly governed by One-Way pricing. TTS Corporate supports this pricing method and offers an interface designed having this method in mind which allows the user to walk through flight results easily and quickly and combine different fare types and carriers in one itinerary.
ADVANCED FLIGHT SEARCH PARAMETERS	Several journey types (One Way, Round Trip and Multi-destination trips) Origin & Destination, Dates with Departure & arrival time, Direct Flights, Cabin, Carrier, Flight Number and search for multiple travellers with different passenger type (PTCs) like adults, children and infants with or without seat.
EXTENSIVE FLIGHT DETAILS	Flight Number, Carrier, Operating Carrier, Aircraft, Duration, Distance, Class, Fare Basis and Fare Rules and Departure and arrival time of each segment.
TRAVEL POLICY VALIDATION	★ If a traveller has a travel policy associated, the application will go through all search results to check which ones are out-of-policy to highlight them (or hide them, depending from what has been set up) and displays why they are out-of-policy. The travel policy application status is present during all the booking process.
CHECKED BAGAGGE VISUAL INFO	Immediate visual and detailed access to the checked baggage allowed. Visual info only available for Travelport GDS content.
PRIVATE FARES VISUAL INFO	Immediate visual info if the price is based on a private fare.
TRAVELPORT RICH CONTENT & BRANDING	Users can easily check the benefits and restrictions of each fare, access additional airline content and the ancillaries available for each flight in a very comprehensive way.
FLIGHTS FARE RULES	Access to fare conditions full details.

## HOTEL CONTENT SEARCH & RESULTS

ADVANCED HOTEL SEARCH PARAMETERS	City, Hotel Name, Dates, Number of Rooms.
EXTENSIVE HOTEL DETAILS	Hotel Chain, Address, Contact information, Photos, Amenities, information about hotel transportation, rate name.
PRIVATE FARE VISUAL INFO	Immediate visual info if the price is based on a private fare.
TRAVEL POLICY VALIDATION	★ If a traveller has a travel policy associated, the application will go through all search results to check which ones are out-of-policy to highlight them (or hide them, depending from what has been set up) and displays why they are out-of-policy. The travel policy application status is present during all the booking process.
ROOM RATE RULES	Access to rate conditions full details.

## RENT-A-CAR CONTENT SEARCH & RESULTS

ADVANCED RENT-A-CAR SEARCH PARAMETERS	Pick-up and Drop-off Cities, Pick-up and Drop-off locations, Return vehicle to a different location, Vehicle Class.
EXTENSIVE RENT-A-CAR DETAILS	Expected vehicle, Supplier, Vehicle Type, Vehicle Class, vehicle rules and additional information, location details, and features info such as Air Conditioning, Transmission, Fuel Type, Mileage covered.
PRIVATE FARE VISUAL INFO	Immediate visual info if the price is based on a private fare.
TRAVEL POLICY VALIDATION	★ If a traveller has a travel policy associated, the application will go through all search results to check which ones are out-of-policy to highlight them (or hide them, depending from what has been set up) and displays why they are out-of-policy. The travel policy application status is present during all the booking process.
ADVANCED RENT-A-CAR FILTERS	Price, Vehicle Class, Vehicle Category, Transmission and Fuel Type, Doors, Supplier and other specifications such as Air Conditioning and Unlimited Mileage.
RENT-A-CAR RATE RULES	Access to rate rules full details.

## BOOKING & TICKETING | Shopping Cart logic

SUPPORTS BOOKING FOR MULTIPLE TRAVELLERS	Users can book multiple passengers in one booking. If the travellers have travel policies associated, the system validates each traveller travel policy and shows insightful information on screen regarding each traveller policy application.
BOOK SEVERAL PRODUCTS IN THE SAME BOOKING	Add all the products you wish to book to your “current trip” and book everything at once. You can add several products from the same and from different content types.
TRAVEL POLICY APPLICATION DETAILS	If a traveller has a travel policy associated, the travel policy application status and the reasons why it's out-of-policy are displayed during all the booking process.
APIS	Supports Advanced Passenger Information System data (Name, Surname, Gender, Date of Birth, Nationality, Travel Document Type, Travel Document Number, Travel Document Expiration Date and Travel Document Country of Issue).
FREQUENT FLYER CARD	Supports Frequent Flyer card information insertion and adds it to the booking.
HOTEL MEMBERSHIP CARD	Supports Hotel Membership card information insertion and adds it to the booking.
RENT-A-CAR MEMBERSHIP CARD	Supports Rent-a-Car Membership card information insertion and adds it to the booking.
GDS SSRs	Supports GDS SSR requests and adds them to the GDS booking.
CUSTOM REMARKS	★ Requests applicable custom remarks.
REASON CODES	★ Requests a reason code for out-of-policy bookings (if reason codes where defined) and supports reason code observations to add additional information that might be relevant for approval.
PAYMENT METHODS	Request payment if applicable according with the definitions made by content type.
PRICING BREAKDOWN	The pricing is shown by PTC and breakdown by Fare, Taxes and Service Fee and if necessary specific taxes may be itemized per market to comply with legal market requirements (e.g. tax GST for Australian market - tax code UO - charged on domestic Australian journeys).

GDS PNRs	If the booking has GDS segments and/or TraveIfusion segments with passive segments activated, a PNR is created in the GDS.
GDS NOTEPAD INFO	Segment and price information is added automatically as Notepad.
SEND TO GDS BOOKING QUEUES	Sends bookings to the GDS booking queues defined.
BOOKING AGENT	Notifies by email the booking agent assigned to the company of the travellers being booked.
APPROVAL WORKFLOW	★ After a booking has been made, if a traveller needs approval, the application will follow his specific workflow method and send the respective emails to the approvers requesting the traveller's approval. If a booking includes more than one traveller the booking shall only be considered approved when all travellers are approved.
ITINERARIES	Supports "Print" and "Send by email" itinerary with all confirmed segments.
GDS "ON REQUEST" TICKETING	Allows company users to request ticketing to the agency.
SEND TO GDS TICKETING QUEUES	Sends bookings to the GDS ticketing queues defined.
TICKETING AGENT	Notifies by email the ticketing agent assigned to the company of the travellers being booked.

## TRIPS | Check your booking history

MY TRIPS	Displays a list with the trips already booked <sup>NEW</sup> and an advanced search to allow you to easily find the bookings you are looking for <sup>NEW</sup> .
MY APPROVALS	★ Allows easy access to the list of PNRs waiting for the approvers' action.

## MY ACCOUNT | Full autonomy

### MY PROFILE

Allows users to edit their information including their password.

## AGENCY DETAILS

Enables agency users to edit and edit their agency details.

AGENCY INFORMATION	Includes, Agency name, address, contacts, VAT number, agency short name, general bookings phone, responsible person.
AGENCY TERMS & CONDITIONS	Supports travel agencies own terms and conditions for users to accept before completing a booking.
CURRENCY	Supports worldwide currencies.
STORE CREDIT CARDS	Travel agencies can store agency credit cards if they want to assume the payment of certain contents for certain companies.
AGENCY SUPPORT CONTACTS	Agencies can add their email, phone and working hours support information which will be displayed at TTS Corporate header.

## COMPANIES

Offers company management autonomy to agencies allowing them to easily add as many companies as they wish to. Agencies can create, edit and delete companies.

COMPANY MAIN INFORMATION	Includes Company name, address, contacts, VAT number, status (active, inactive) responsible person.
BOOKING AGENT	Agencies can assigned a booking agent to each company. The respective booking agent will be notified by email when a booking is made.
TICKETING AGENT	Agencies can assigned a ticketing agent to each company. The respective ticketing agent will be notified by email if ticketing is requested for a booking.

## USERS

Agencies and companies have user creation autonomy. Ability to create, edit and delete users.

USER MAIN AND CONTACT INFO	Includes name, date of birth, title, phone and address.
SEVERAL USER ROLES	Companies can associate several roles to their users, which will define the features they have access to. Supports the following company roles: Traveller, Arranger, Approver and Admin. Users can accumulate roles.
RICH USER PROFILE	Traveller user profile accommodates full traveller information such as APIS (Advanced Passenger Information System), Frequent Flyer Card, Hotel Membership Card and Rent-a-Car Membership Card information, text notes where users can add seating and meals preferences or any other additional information that might be relevant at booking time in particular when the booking is made by an arranger.



## CURRENT ACCOUNT

Displays the current balance available and all the transactions related with the paid content and features subscriptions. It also shows the amount correspondent to overdue payments.

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## ADD FUNDS

Allows you to add funds to the application which are used to pay for the costs associated with the paid subscribed content and features. Supports PayPal and credit card.

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## NOTIFICATIONS

Allows you to easily track information about changes made in the application namely content and features status changes.

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## REPORTING

Management information reports.

## SERVICES

### MANAGED SERVICES NEW

★ Managed Services Credits allows you to ask TTS to manage your agency profile, create, update or delete companies and users and setup the content and features you subscribed for your agency and for your companies. When you need something changed, you just need to ask us.

## SUPPORT | Several resources

### KNOWLEDGE BASE

Access to a knowledge base with detailed content about how the application works.

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### AGENCY HELPDESK

24/7 support by email available in English, Spanish and Portuguese.

Please visit <http://corporate.tts.com> to check the pricing matrix.